

ID Theft

Protection™

An Iris Powered by Generali
service

Contact Language

Log In

Of the victims reporting a loss in 2022, the median loss was \$650, with \$8.8 billion total fraud losses*



Activate now to enjoy your **Mastercard ID Theft Protection™** benefits included for no additional charge.

Activate Now

How It Works



Protect

Defend your personal information and secure your digital privacy.

[Learn More](#)



Detect

Track your identity risk level and detect potential fraud early.

[Learn More](#)



Alert

See suspicious activity and take action immediately.

[Learn More](#)




Resolve


Repair problems quickly with help from our experts.


[Learn More](#)

✗ PROTECT

Defend your personal information and secure your digital profile.

- 
24/7 Expertise






Our U.S.-Based certified identity theft Resolution Specialists and online resources are available 24/7 to educate you about how identity theft occurs, as well as provide tips to help you mitigate your risk.
- 
Opt-Out Services

Our opt-out services help protect your privacy by reducing pre-approved credit card direct mail offers and marketing phone calls that can be used by thieves to steal your personally identifiable information.
- 
Quick & Easy Fraud Alert

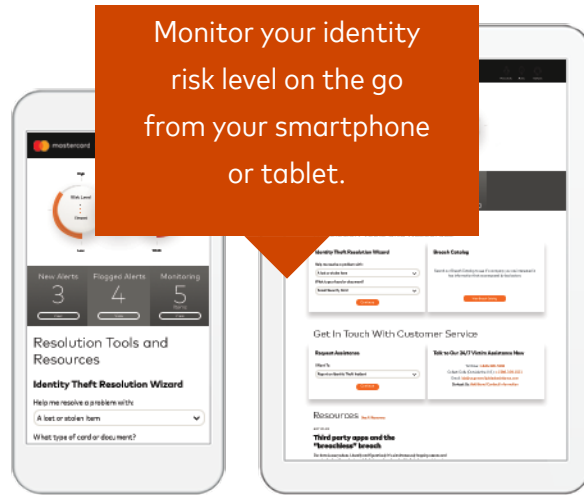
If your identity is at risk, you can place a 1-year fraud alert on your credit file, making it more difficult for thieves to

Placement

open new credit in your name without your knowledge.

-  **Online Monitoring Dashboard** Track your profile, access identity theft protection tips, and respond to alerts from our web portal. Our easy-to-use online monitoring dashboard helps empower you to take a more active role in protecting your identity.
-  **Monthly risk alert and tips** Monthly communications to keep you abreast of common identity-related threats, as well as the services and protections you can take advantage of in your identity protection program.
-  **Identity Theft Protection Kit** Our Identity Theft Protection Kit explains many forms of identity theft and provides prevention advice and resolution resources. This kit also contains a Federal Trade Commission sample affidavit form as well as sample letter templates for filing disputes in cases of identity theft or fraud.
-  **Preventive Education** Online resources to help educate you on how identity theft occurs as well as protective measures you can take to limit your risk.
-  **IDRiskIQ™** IDRiskIQ™ helps you better understand your Identity Theft risk propensity and provides a personalized action plan to help you lower your risk of identity theft.








Why Choose Us

Service Feature	Mastercard Identity Theft Protection	Free Credit Report or Monitoring	Free Identity Protection	Paid Identity Theft Protection Services
Global Presence with Multi-Lingual Support	✓			
50+ Years Providing Customers Relief During Times of Distress.	✓			
Privacy Policy Forbidding the Sale or Usage of Your Data to Third-Party Vendors	✓		✓	✓

X DETECT

Track your identity risk level and detect potential fraud early.

-  **Identity Monitoring** Our digital security experts scour the deepest corners of the Internet, searching for compromised credentials and potentially damaging use of your personal information.
-  **Detect Pre-Existing Conditions** Our identity monitoring service conducts a look-back, searching potentially compromised data to identify previously unknown incidents of identity theft.
-  **1-Bureau Credit Monitoring ^[1]** Enroll in credit monitoring to receive alerts of changes to your TransUnion credit profile that could indicate potential fraud so you can take immediate action to minimize damage.

[1] Credit requires activation via an authentication process in order to have this Service.





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[VIEW FULL CHART](#)

✗ ALERT

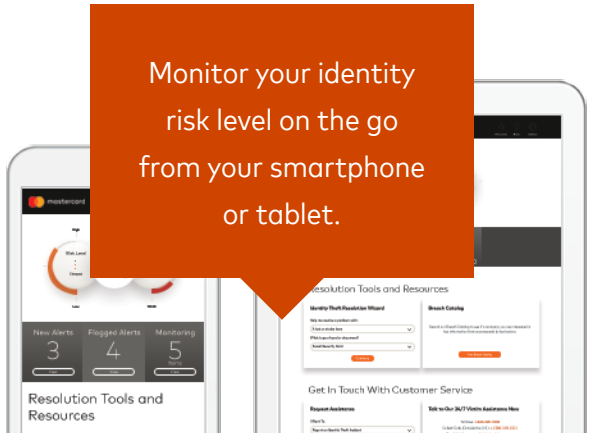
See suspicious activity and take action immediately.

✓ Identity Monitoring Alerts

You will see alerts when pieces of your identity are detected under suspicious circumstances so that you can take immediate action to minimize damage. Once logged in, you can view recent and historical alert details, close out any unwarranted alerts, or flag the ones that require attention. Whatever the case, our award-winning Resolution Specialists are standing by 24/7 to help.

✓ Credit Monitoring Alerts

Receive an alert if any changes to your credit profile are detected, such as: new credit inquiries, address change, new credit accounts opened, new employers, bankruptcies, accounts in collection, new public records, and more. Notifications via email and SMS are available so you can take immediate action to minimize damage should the activity be unauthorized.



Monitor your identity risk level on the go from your smartphone or tablet.



Protect

Defend your personal information and secure your digital privacy.

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Resolve

Repair problems quickly with help from our experts.


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RESOLVE


Repair problems quickly with help from our experts.

- 
24/7/365 U.S.-Based Certified Identity Theft Resolution Specialists

Our award-winning team of U.S.-Based certified identity theft Resolution Specialists who are FCRA, CIPA, and CTRMS® certified is available 24/7/365 to help resolve your identity theft/fraud incident(s) and prevent further damage.


- 
Multi-Lingual Support


Receive 24/7 access to native English, Spanish, and French speakers via our US based in-house Resolution Specialists.


- 
Translation Services


When necessary, we'll provide translation services via telephone interpreters for events such as when you're

overseas and need help communicating with the local authorities in order to file a report of an identity theft incident.






-  **Fully Managed Resolution**

If you or a loved one on your plan becomes a victim of identity theft/fraud, a dedicated Resolution Specialist will perform all tasks to restore your identity.
-  **Resolve Pre-Existing Conditions** ^[1]

Even if an incident of identity theft occurred prior to enrollment, as long as there was no prior knowledge of the incident at the time of enrollment, our Resolution Specialists will work to correct any identity-related issues you may be experiencing from this pre-existing incident.
-  **Identity Theft Affidavit Assistance and Submission**

If your identity has been compromised, we'll provide you with a pre-populated identity theft affidavit to dispute any fraudulent claims or activity. After assisting with its completion, we will then submit the affidavit to the appropriate authorities, credit bureaus, and creditors on your behalf.
-  **Creditor Notification, Dispute, and Follow-Up** ^[2]

We'll contact your creditors' fraud departments with separate itemized account statements to dispute each fraudulent occurrence on your behalf. We'll also continue to follow up with creditors until each matter has been properly handled, all while keeping you notified throughout the entire process with status reports.

-  **Locate Local Authorities** When you are away from home, we will assist in locating local authorities for you to report any incidents of fraudulent activity.
-  **Credit Freeze** Should you need to block any suspicious activity occurring on your credit file, we'll work with the major credit bureaus to place a freeze on your credit records.
-  **Lost Wallet Assistance** We'll assist you with notifying the appropriate bank or issuing authority to cancel and replace stolen or missing items, such as your debit/credit card(s), driver's license, Social Security card, and/or passport.
-  **Medical Identity Theft Assistance** If your identity is fraudulently used to obtain medical services and treatment, we'll work with your healthcare providers and insurers to resolve the issues, ensuring that your claims and medical records are corrected.
-  **Award-Winning Customer Service** For over 50 years, we are proud to continue to provide our customers relief during times of distress. Our team of identity theft Resolution Specialists have been a consistent winner of various customer service awards, including Gold and Silver Stevie Awards.

[1] Identity theft insurance is excluded from this service

[2] Note: some creditors may require the Member to provide their authorization over the telephone before our Resolution Specialists can begin to work with the creditor directly in resolving an identity theft case.





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Privacy Policy Forbidding the Sale or Usage of Your Data to Third-Party Vendors	✓		✓	✓